

Hospital Roundup: Dr Wasista Budiwaluyo, Indonesian Hospital Association

Improving partnerships between hospitals and the government is my priority, says Dr Budiwaluyo.



The Indonesian Government wants to provide health insurance to 250 million people by 2019. For some this could mean access to health security for the first time, but the scheme will first need buy-in from hospitals to provide care.

Dr Wasista Budiwaluyo, Secretary General of the Indonesian Hospital Association, works with hospitals to prepare them for the new healthcare scheme called Jaminan Kesehatan Nasional.

He tells GovInsider about his achievements and priorities for the project. He also tells us how digital records helped Ciputra Hospital, where Dr Budiwaluyo was previously the Senior Hospital Advisor.

What are your biggest achievements in 2015?

My achievements for hospital management in 2015 are to back up the government's universal healthcare coverage programme by encouraging hospitals to participate as providers of this scheme. The Indonesian Hospital Association acts as a mediator when conflicts emerge between hospitals and Badan Penyelenggara Jaminan Sosial, the government body that manages the universal healthcare scheme.

We encouraged hospitals to render the best quality of service with economical prices. We also gave training through seminars and workshops to prepare hospitals to handle the rapidly growing number of citizens signing up for universal healthcare coverage.

What are your key priorities for next year?

Our key priorities for 2016 is to improve the partnership between hospitals and and the social security agency. The agency is the central health organisation managing healthcare payments. It looks like as a result of this megapower, the agency could dictate hospitals to squeeze the cost of their services. The Indonesian Hospital Association wants to generate a good partnership between hospitals and the government agency.

To what extent has the Ciputra Hospital adopted digital patient records?

The hospital has adopted digital records for outpatient and inpatient records, prescriptions, laboratory services, radiology orders and billing.

What impact have digital patient records had on the hospital?

The positive impact has been to provide quicker services, reduce human errors, improve productivity in all areas, shorten waiting lists, increase the capacity of services, and improve the efficiency of hospital staff during work hours.

In which area does robotics have the most potential?

Robotic technologies still have high prices, however, some hospitals have used it for surgery in Obs-gynaecology areas.